Privacy policy

The current policy is at https://starlightglobal.industries/privacy.

Last updated 15 November 2026.

Who this covers

This policy is from Starlight Global Industries LLC (“SGI”, “we”). It covers this site, your Starlight account, the Starlight MCP server, and the Starlight products: Sluice, Iris, Streamline, Exchange, Scan and Cadence. When you use a Starlight product, your contract is with SGI. Starlight Global Commerce LLC (“SGC”), which SGI owns, collects payments on SGI’s behalf. SGC’s privacy policy covers what it holds when you pay.

Your data is not for sale. We use it to provide the service you asked for. Nothing you record is published, shared or used to train a model without your explicit consent. We show no advertising and do not track you across other sites.

What we collect

- **Your account.** You sign in with GitHub, Google or a link sent to your email address. We keep only what identifies that sign-in: your GitHub account number, your Google account number, or a keyed fingerprint of your email address that cannot be turned back into the address. We do not keep your name, email address or picture. If you belong to a Streamline workspace, its owners can give you a name there, so the other members can tell who you are. We record when you first and last signed in, and which AI assistants you have connected and what you allowed them to see.
- **What you give the products.** Recordings, photos, items and tasks, and what the products make from them, such as stills, item outlines, transcripts and search data. Photos are kept as your device saved them, which can include when and, if your camera records it, where a photo was taken. Synced Cadence tasks are encrypted on your device, and we cannot read them unless you allow AI assistants in Cadence.
- **Billing.** Your balance, top-ups and spending limits, what each piece of work cost and what it was for, and your card’s brand and last four digits.
- **Messages.** If you join a product announcement list or the Exchange waitlist: your email address, which we encrypt, and when, where from and with what browser you signed up and confirmed. If you send feedback: what you wrote and the details you chose to include.
- **Technical data.** Request logs (the address asked for, when, the response, your browser and network address, and, when you sign in, a code made from your account that changes every day), cookies that keep you signed in, and data the apps store in your browser so they work offline. We use no advertising or tracking cookies.

How we use it

- To provide the products, and to show you the price before work and the cost after.
- To keep your account, balance and billing history.
- To send the emails you asked for, and nothing else.
- To keep the service working and secure, and to stop abuse.
- To meet our legal duties.

Who we share it with, and how

We send each party only what its task needs, over encrypted connections. These parties process data for us to provide our services:

- **Starlight Global Commerce LLC** collects payments on our behalf, and receives your billing records.
- **Cloudflare** runs our sites, apps and services, and stores app data, photos and what Sluice makes from recordings.
- **Neon** hosts the database for accounts, billing and Sluice jobs.
- **Qdrant** stores search data for items.
- **RunPod** rents us processing machines. A recording goes there only after you accept RunPod's terms.
- **Stripe** processes payments and holds your card.
- **Link, LLC** sells you Starlight credits through Stripe when you pay with an account from outside the United States, and receives what it needs for that sale.
- **Anthropic** receives an item's chosen pictures, up to four, and up to three lines of what was said while the item was recorded, when you ask Streamline for the item's details. When the details were already found, nothing is sent again. Exchange asks Streamline for those details when you prepare an eBay listing, so the same pictures go to Anthropic then. If a workspace owner turns on automatic details, Streamline also asks for them on its own, in the background, for an item you chose to sell through Exchange, and it stops before your credits fall below the limit set in Settings. Anthropic's model identifies the item, searches the web for prices and writes its listing.
- **eBay** receives, at your direction, the listings you ask Exchange to post to your eBay account: each item's title, description, condition, item specifics, category, pictures, price, quantity, and package weight and size. Each listing also names the shipping, payment and return policies and the ship-from location you chose in your eBay account. If you ask Exchange to set those up for you, it sends eBay the postal code and country of that location.
- **Proton Mail** sends our emails.
- **GitHub** handles sign-in, and holds feedback as issues in our private repository under a coded identifier, not your account.
- **Your browser's push service** delivers notifications you turned on.

- **AI assistants you connect** see what you allowed them to see, until you disconnect them.

We also disclose information when the law requires it, including reporting illegal material.

How long we keep it

- An uploaded recording is deleted once processing is done, unless you choose to keep a copy for review.
- What the products make from your content is kept until you delete it. Forgetting a recording deletes what Sluice made from it. Photos in Scan's Trash are deleted after a day, and a small record that the item existed is kept.
- Billing records are kept as the law requires. A billing line keeps the recording and project name after you forget the recording.
- An announcement sign-up that is never confirmed is deleted after three days. A confirmed one, or an Exchange waitlist entry, is kept until you unsubscribe or ask us to remove it.
- Feedback text is deleted from our servers once it has been filed.

Your choices

- Export what we hold about your account from the account page, at any time. An export is priced at what it costs us to produce, from our public rate card, and you see the price before it starts.
- Delete recordings, items and synced tasks in the products, and disconnect any AI assistant from your account page.
- Unsubscribe from our emails with one click.
- Close your account from your account page. Closing it deletes what every Starlight product holds for you, disconnects your AI assistants and signs you out everywhere. We keep only your billing record, as the law requires. The page shows what each product deleted, and your account is closed only once every product has confirmed.
- To see, correct or delete anything else, write to us. We will do it, or tell you what we must keep and why.

How we keep it safe

- Data is encrypted in transit between you, our services and our providers.
- Email addresses on our lists are stored encrypted, and synced Cadence tasks are encrypted with a key only you hold. If you allow AI assistants in Cadence, that key is also locked to the Starlight MCP server, which opens your tasks in memory only when an assistant you connected reads or changes them.
- Card details go to Stripe and never reach our servers.
- Each service holds only the access and credentials it needs, and credentials are kept in secret stores, never in code.

- Every change is tested automatically before it reaches production, and testing never uses your data.
- Sign-in sessions expire after twelve hours.

No system is perfectly secure. If your data is exposed, we will tell you as the law requires.

Changes

When this policy changes, we update it here and change the date at the top.

Contact

Write to info@starlightglobal.industries, or use **Send feedback** in any of our apps.